

Inventors: Bart Dahncke, et al.
Title: Method and Apparatus for Maintaining Peripheral Device
Support Information
Ref. No. 971-150
John V. Harmeyer, Dinsmore & Shohl LLP, 1900 Chemed Center, 255
East Fifth Street, Cincinnati, Ohio 45202, (513) 977-8649

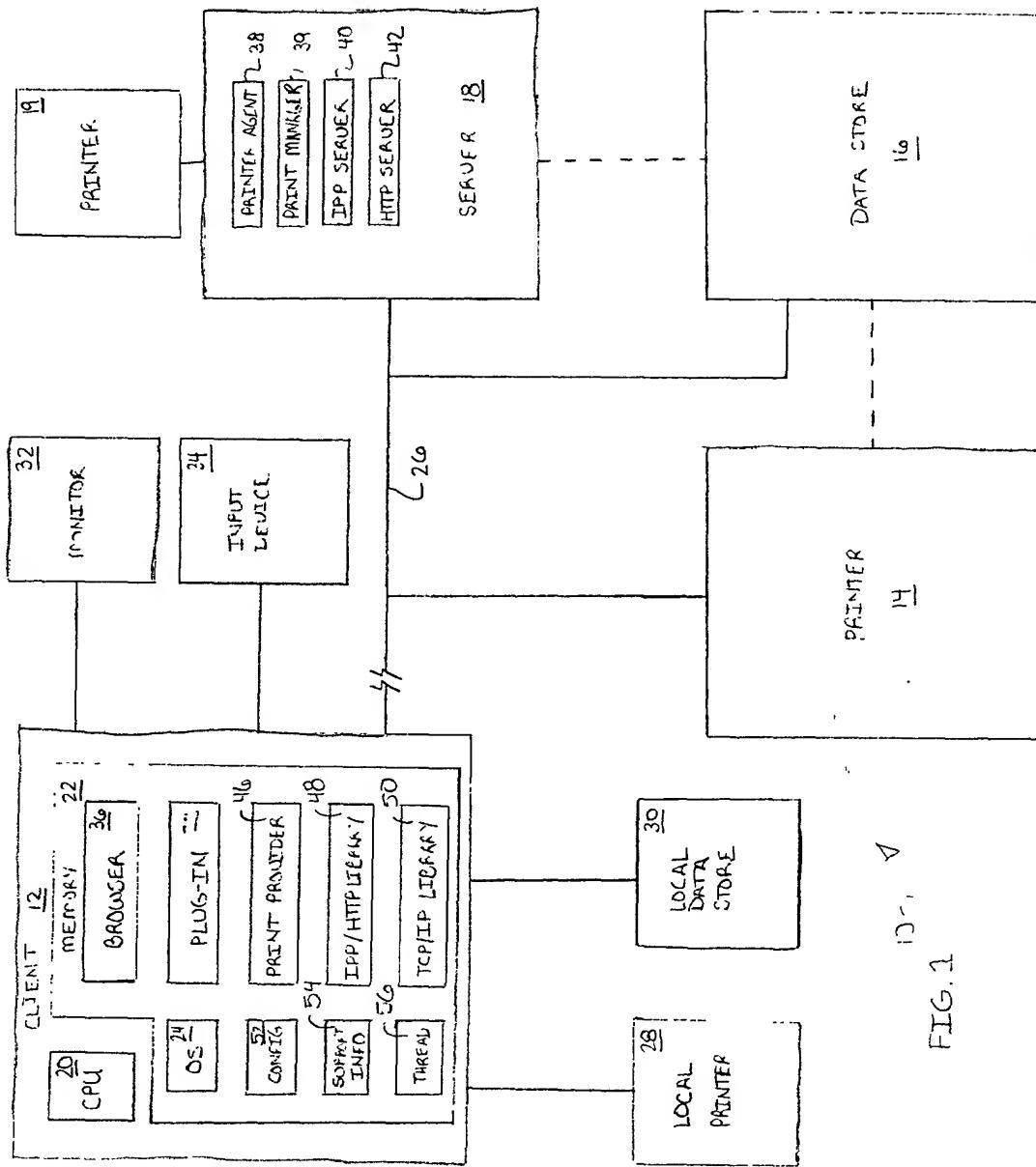


FIG. 1

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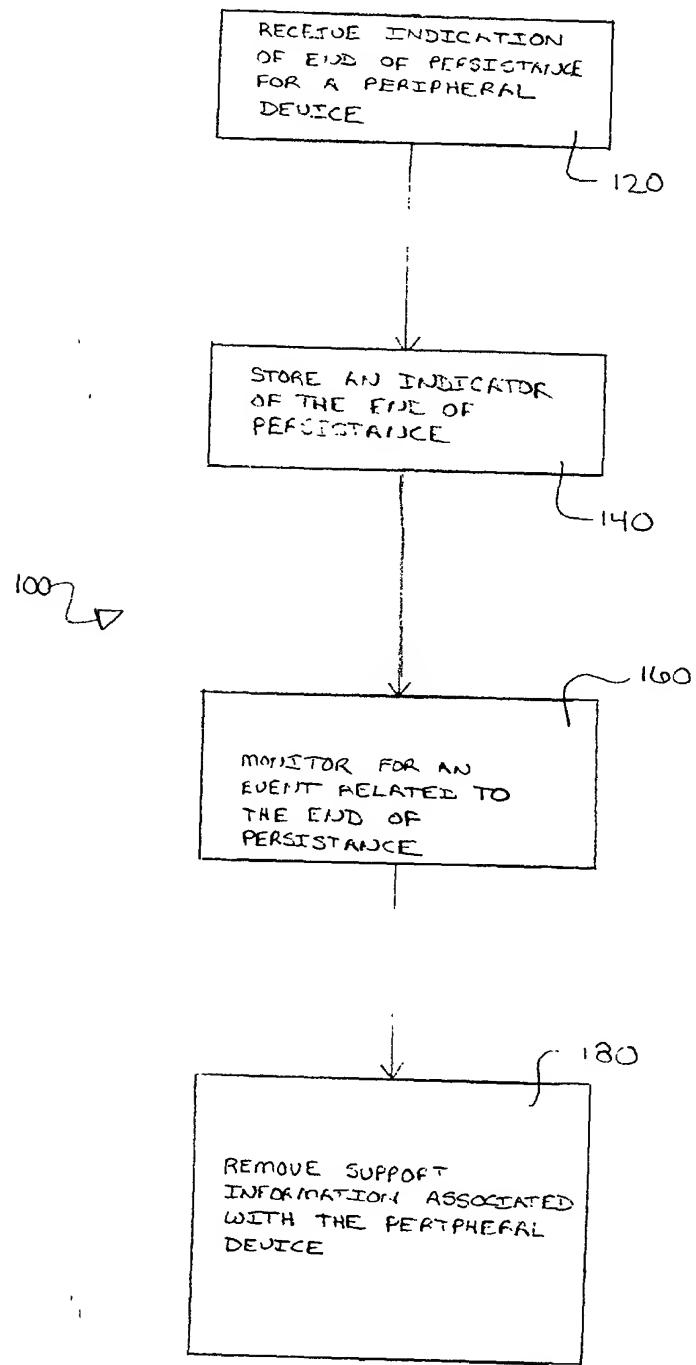


FIG. 2

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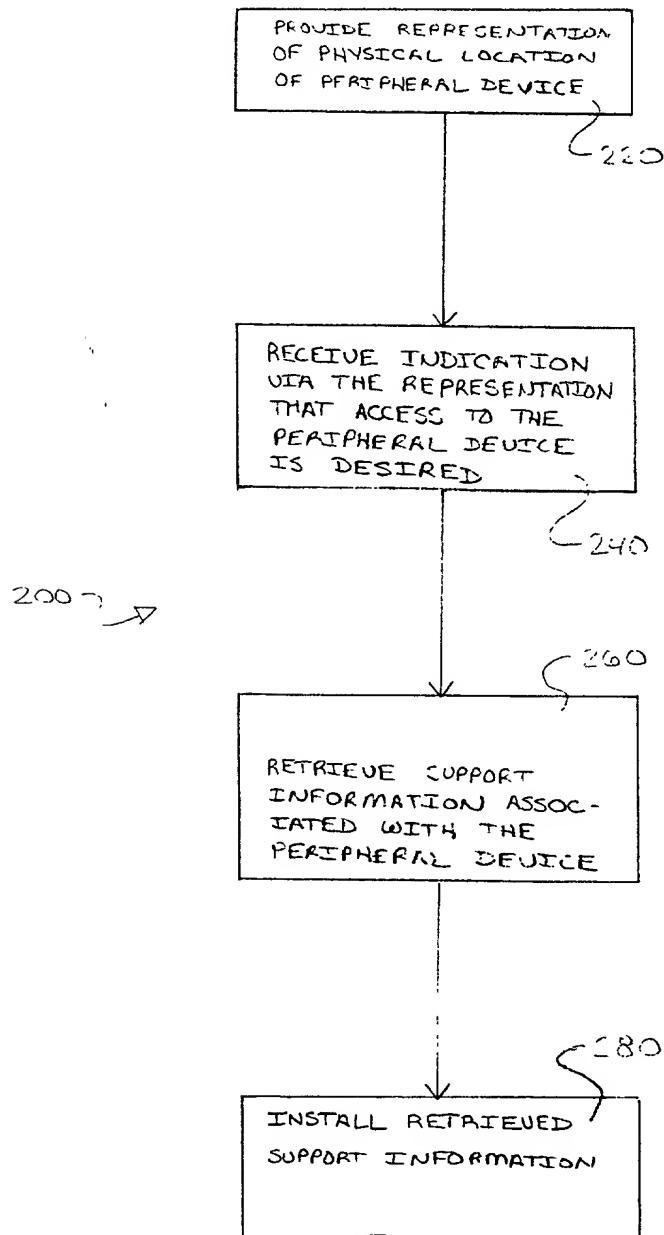


FIG. 3

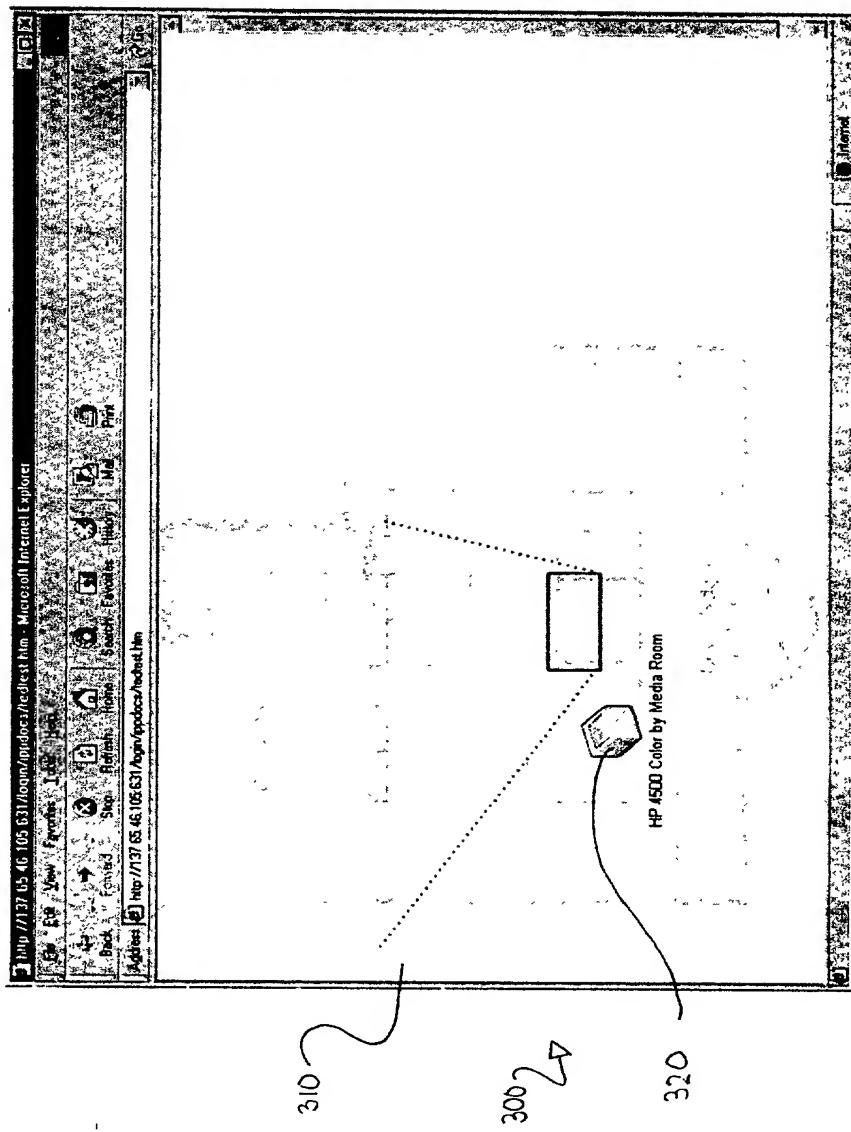


FIG. 4

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•HTML for IE installation
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 <PARAM NAME=result-type VALUE=msgBox>
</OBJECT>

•HTML for Netscape installation
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 target=frame=new
 persistence=volatile - date - time: 2001,3,22,8,30
 target-frame=new>

FIG. 5